



Ad-Hoc Query on research conducted on migrant population's perception of safety and trust in authorities

Requested by FI EMN NCP on 12th November 2014

Compilation produced on 21st January 2015

Responses from Austria, Belgium, Czech Republic, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Netherlands, Slovenia, Slovak Republic, Spain, Sweden plus Norway (20 in Total)

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1. Background Information

The authorities dealing with emergency services and public safety in Finland consider the following two research questions to be of central importance in the context of migrant population's safety:

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Migrant population's perception of safety - Persons coming from societies and cultural backgrounds that differ from those of the host culture's welfare society may also have differing concepts of safety: The national authorities responsible for emergency rescue services in Finland need to be aware of these in order to plan and implement successful public safety communication measures.

Trust in authorities - The status and relationship of the authorities vis-à-vis ordinary citizens in the migrants' countries of origin may differ from the situation in Finland. There is some evidence of cases for example from the U.K. and Sweden, where distrust towards authorities has expressed itself in aggressive behaviour towards the personnel of ambulance services and rescue units. The Finnish authorities are interested in learning from other Member States' experiences; for example, by what means has the building of trust between immigrant population and authorities been achieved?

1. Do you have any information regarding either ongoing or planned research on the above mentioned two topics in your Member State?
2. Do you know of any instances in your Member State who would be interested in planning and implementing a joint research project together with the Emergency Services College of Finland that would deal with either one of the above mentioned topics?









We would appreciate your responses by **Wednesday December 10th**.

2. Responses

		Wider Dissemination?	
	Austria	Yes	<ol style="list-style-type: none"> 1. In 2009, the Research Institute of the Red Cross published a study on the threat perception of migrants. The study can be accessed here (in German language): http://www.roteskreuz.at/fileadmin/user_upload/LV/Wien/Metanavigation/Forschungsinstitut/MitarbeiterInnen%20+%20Projektberichte/SALOMON%20Next%20Step%20Projektendbericht.pdf In the framework of the association "Fair and Sensitive", police officers and migrants work together to build fair and sensitive relationships among individuals and groups of different background in order to contribute to security in Austria. For more information, see http://www.fairundsensibel.at/ In 2007, the police of Vienna started an initiative to recruit more police officers with migration background. For more information, see http://www.bmi.gv.at/cms/BMI_OeffentlicheSicherheit/2012/03_04/files/Bundespolizei.pdf 2. We are not aware of institutions that would be interested in such a project. However, the initiatives mentioned above may be contacted for this purpose.
	Belgium	Yes	<ol style="list-style-type: none"> 1. Apart from a scientific research project from 10 years ago (about perception of migrants in law and justice in Belgium – research results only available in Dutch and French), we do not have any knowledge of other research projects about these issues.





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			2. For the moment being no instance in Belgium expressed its interest in implementing a joint research project on these topics.
	Czech Republic	Yes	<ol style="list-style-type: none"> 1. There is no information available about such a project concerning the above mentioned topics. 2. Masaryk University in Brno (The Faculty of Social Studies, Strategic and Security Studies), Czech Republic, is interested in a joint research project. Further information on the topic would be much appreciated.
	Estonia	Yes	<ol style="list-style-type: none"> 1. No. 2. N/A, but we are interested of results of such studies.
	Finland	Yes	<ol style="list-style-type: none"> 1. No. 2. By requesting this query, the Emergency Services College of Finland expresses its interest in such a joint research project.
	France	Yes	<ol style="list-style-type: none"> 1. Two questions in a survey named ELIPA (<i>Enquête Longitudinale sur l'Intégration des Primo-Arrivants – Longitudinal Survey of the Integration on First-time Arrivals</i>), led by the statistical services of the Ministry of Interior, deal with trust in authorities (both justice and police authorities). The main results of this survey on this topic is that newly arrived migrants have more trust in justice and police authorities than immigrants who have been settled in France for a long time or descendants of immigrants. The other topic, migrant population's perception of safety, has not been tackled. 2. Yes, the department of statistics, studies and documentation of the Ministry of Interior is in principle interested in a joint research project on these topics, subject to receiving more information on this joint research project.
	Germany	Yes	<ol style="list-style-type: none"> 1. No. The evaluation of possible scientific research on these topics can not be carried out within the frame of an ad-hoc query. 2. The training of emergency services takes place decentralized in several institutions (Red Cross, Johanniter Unfallhilfe, Malteser Hilfsdienst etc.), we have nothing like the Emergency Services College of Finland. So we have no instance for such a joint research project.
	Greece	Yes	<ol style="list-style-type: none"> 1. No 2. No, but the Hellenic National Centre of Emergency Care expresses its interest in the results of such a joint research project that would take place.
	Hungary	Yes	<ol style="list-style-type: none"> 1. No. 2. No.
	Ireland	Yes	<ol style="list-style-type: none"> 1. An Garda Síochána (the police) facilitates requests from external researchers, on a case by case basis, to conduct studies within the organisation. This has included research on the topics of safety and security of migrants and on investigating levels of confidence and trust building between An Garda Síochána and migrants. A member of personnel in the Garda Racial, Intercultural and Diversity Office is currently conducting research in the area of developing relations with minority communities through specially appointed Garda Ethnic Liaison Officers (ELOs). One of the central aims of the said research is to evaluate the role that specialist ELOs may play in building trust between An Garda Síochána and migrants in Irish society. An Garda Síochána is conducting a Public Attitudes Survey in relation to trust and satisfaction in An Garda Síochána in 2015. This includes questions around awareness of Garda campaigns, perceptions of crime levels, what the public would like An Garda Síochána to prioritise in terms of policing, experiences of victimisation, satisfaction with Garda services and perceptions of trust. The survey will be conducted on a on-going basis. It is believed that this sample size will be sufficient to provide some level of breakdown according to







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			socio-demographic factors and measure change across time. This survey does capture respondents nationality and ethnicity, however, it does not capture the participants current residential status (whether they are a migrant or have settled). Therefore as it stands An Garda Síochána will not be able to specifically report on migrant perceptions.
	Italy	Yes	<ol style="list-style-type: none"> 1. A study was published by ISTAT (Italian National Statistical Institute) on October 2014, surveying the perception of foreigners living in Italy with regard to a number of topics (safety and trust in Italian authorities were not explicitly covered though). Here below some of the findings: <ul style="list-style-type: none"> - Most foreign nationals are much more satisfied with their lives overall compared to Italians. 60.8% of them gave scores indicating high satisfaction (from 8 to 10) as against just 37.2% of Italians. Women and young foreigners were more satisfied; - Most foreigners (58.6%) are satisfied with their work (28.7% give a score of 8; 9.8% of 9 and 20.1% of 10). The nationals who were satisfied the most with their work are Philipinos and Moldavians, the least satisfied Chinese and Ukrainians; - Concerning everyday life, 10,9% of foreigner nationals aged 15 or older responded that they were verbally abused or had their feelings hurt or were humiliated at least once during their stay in Italy; 4,3% responded that they were threaten or attacked by someone; - However, only a very small share of foreigners perceived general hostility toward them in Italy to the extent that they have to move elsewhere. Almost all foreigners aged 15 or older (95.6%) responded that they never felt the need to move to another area of the town or another town (in Italy or abroad) to live peacefully; 2.5% said that they felt this need and only 1.2% stated they were considering it. 2. No, not at the moment.
	Latvia	Yes	<ol style="list-style-type: none"> 1. No. 2. State Fire and Rescue Service of Latvia is interested in joint research project and cooperation with Emergency Service College of Finland.
	Lithuania	Yes	<ol style="list-style-type: none"> 1. No. 2. -
	Luxembourg	Yes	<ol style="list-style-type: none"> 1. There is no planned research which specifically targets migrant population's perception of safety or migrant population's trust in authorities. However different surveys based on representative samples of the resident population have been conducted in an ad hoc manner on these issues (see for example Statec, Regards n° 24 on the sense of safety of the residents in Luxembourg, based on the victimisation survey 2013) Furthermore, the sense of safety is a question foreseen in the PSELL 2013 (Socio- economic panel Life in Luxembourg). The trust in authorities or institutions is an aspect foreseen in different international surveys that took place in the past in Luxembourg, for example the European Values Studies, the European Quality Life Survey. For Luxembourg, the European Values Studies permits identifying and comparing perceptions of nationals and foreigners, or of people with migration background and natives. Under the lead of the Ministry of Interior a recent study "Committed to diversity" has been conducted on the volunteers in the rescue services (ambulance services and firemen) and on the satisfaction and perception of these services among the resident population. The study has not yet been published.

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			<ol style="list-style-type: none"> For further information and for sharing the findings of the study mentioned in point 1, please contact the Ministry of Interior – Department of Rescue Services, 19, rue Beaumont, L-1219 Luxembourg, Tel: +352 2478 4600, email: info@miat.public.lu
	Netherlands	Yes	<ol style="list-style-type: none"> Trust in the authorities is one of the questions that is frequently touched upon in researches of Statistics Netherlands (Centraal Bureau voor de Statistiek) and the Netherlands Institute for Social Research (Sociaal and Cultureel Planbureau). Statistics Netherlands periodically update the Survey Integration Migrants/New Groups. This survey specifically pays attention to this topic. Click here for the report of 2012. In 2012, a study of the Netherlands Institute for Social Research called “Dichter bij elkaar?” (literally: “Closer to each other?”) the apprehension of migrants of the Dutch authorities was discussed (page 100). Click here for the report. In several studies of Statistics Netherlands the way Dutch and migrants judged the security situation in their neighbourhood and their city was analysed. Those studies were called: “de Veiligheidsmonitor (“The Safety Monitor”). This is a reference for the report of 2013. The above-mentioned Netherlands Institute for Social Research also looks after this question of feeling of security of migrants in the Netherlands. This subject was touched upon in studies on integration, hereby you can find one example (see page 220): None of the agencies whom we have contacted, showed interest in participating in this research.
	Slovak Republic	Yes	<ol style="list-style-type: none"> In 2013, a research was conducted by International Organization for Migration (IOM) on Migrants' Experiences with Violence in Slovakia which encompassed both migrants' feeling of security (table 5.1) and their trust towards state institutions (pp.62-68). However, the publication is available only in the Slovak language with executive summary in English on pp.148-151. The co-author of the study also published an article in English on the main findings (for the information on trust in authorities see p.10). We are not aware of any ongoing or planned projects.
	Slovenia	Yes	<ol style="list-style-type: none"> Not to be aware of any such research has been done, is ongoing or planning on the above mentioned two topics.
	Spain	Yes	<ol style="list-style-type: none"> No No.
	Sweden	Yes	<ol style="list-style-type: none"> The SE EMN NCP is not aware of any such study. No, the SE EMN NCP is not aware of any such institution.
	Norway	Yes	<ol style="list-style-type: none"> The Norwegian Directorate of Integration and Diversity (IMDi) has an ongoing project, a barometer of integration, based on interviews with several thousand immigrants. The interviewees have, among other things, been asked about their trust in a range of public institutions, like the police, the judiciary, the child protection services and so on. The results from this project will be published in March 2015. The National Emergency Planning College (NUSB) is organized under The Norwegian Directorate for Civil Protection (DSB). We would advise you to contact them about any possible cooperation or contact with research institutions.

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